

Delivery and Standard Installation **Terms & Conditions.**

Delivery.

The Delivery address must be within the following postcodes, CF, SA, BS, GL HR, LD.

Postcodes outside of these areas will need to be referred to us for a quotation, but could still fall within our working area so please don't hesitate to call.

Standard Installation.

Our standard installation is a 2 Man team, which will require the following on the day of installation.

- A clear 1 metre access for the spa on our trolley.
- All obstacles removed for clear access.
- Steps, small walls etc... can be over come but we will need pictures and details before hand so we can ensure we bring the correct equipment that we need. In this case extra labour may be required and can be supplied by yourself or us at extra cost.
- A hose pipe to fill the spa.
- A power supply installed which is suitable for the spa and that has been installed and tested by a qualified electrician 2 metres from the spa location.
(*We can supply this for you at an extra cost but it may possibly work out cheaper than paying separately.*)
- A competent person present to take Spa and Chemical training and to sign the paperwork.

We always try to make sure the day goes as smoothly as possible as it is an exciting day for you and we want to make sure it starts from the second your spa arrives, so we will work closely with you before hand to make you have all the understanding of whats expected of you and what you can expect from our install team.

So please feel free to ask as many questions as you like in the run up to the day and we will try our very best to help.

Freephone - 0808 22 55 277

Email - info@css-group.org

Text - 07772 443653

Web - www.completespaservices.co.uk

***Complete Spa Services is a trading name of CSS Electrical Ltd**